



T12

Test Process

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11:15 AM

Five Things We've Learned from 100,000 Bug Fixes

Presented by:

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Testlio

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Kristel Kruustük

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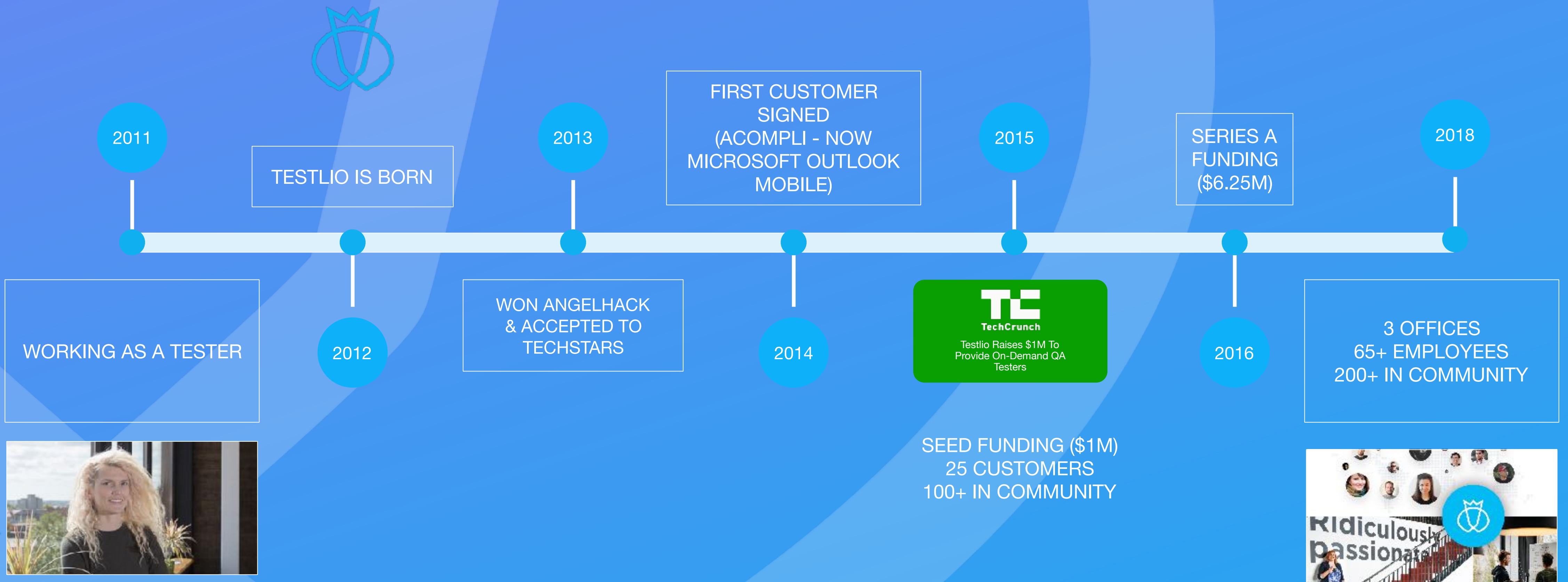
Kristel Kruustük was originally a QA manager and is now Testlio's CEO. Recognized as one of the most successful female entrepreneurs in the Baltics, Kristel Kruustük was just twenty three when she quit her job as a QA tester and started down the path to founding one of Estonia's fastest growing startups in history. Profitable from the get-go, Testlio picked up steam with customers like Microsoft, Lyft, Salesforce, CBS Interactive, Flipboard, Strava, and Hotels.com. Last year they announced their \$6.25M Series A and expanded their position in the \$943 billion IT services market. Most impressive for a tech company, more than 50 percent of its employees are women and minorities.

testlio

Five Things We've Learned
from 100,000 Bug Fixes

Kristel Kruustük

My Story



Companies Testlio Has Work With:



So What Have We
Learned From 100,000
Bug Fixes?





Flexibility Makes Amazing QA

A scenic mountain landscape with a wooden cabin built into a cliffside, serving as a background for the text. The cabin is a multi-story structure with a gabled roof and several windows, nestled against a steep, rocky cliff face. The surrounding area is lush with green grass and small trees, with a wooden walkway leading up to the cabin. In the background, there are more mountains and a cloudy sky. The overall color palette is dominated by blues and greens, with a semi-transparent blue overlay on the left side.


Exploratory Testing Is Awesome — But It Needs Structure

Issue Reporting Matters

“Good” bug report

vs.

“Bad” bug report

☆ #131366 [Issue] Both attachments are removed from issue when one is removed before submission 

Feature: **Files**

Test cycle: **Out of cycle**

Environment:

Device and OS: iPhone 7 Plus, iOS 11.3

Testable App version: 2.2.11

Network: Wifi

Location: Estonia

Reproducibility rate: 3/3

Prerequisite:

Tester is logged in to the platform

Steps to reproduce:

1. Open 'New Issue' form
2. Add title, body, labels and two attachments
3. Remove one of the attachments

Expected result:


Just one attachment is removed

Actual result:

Both attachments are removed

 **Original (4).mp4**
3.85MB [Download](#) [Delete](#)

 **log_copy.txt**
60.7KB [Download](#) [Delete](#)

☆ #131363 The platform does not act correctly when user adds to files to a bug ticket after adding one and then removing this and then adding attachments at once 

Feature: **Files/View Item/Save**

Test cycle: **Out of cycle**

Environment:

Device and OS: iPhone 7plus

Testable App version: Live

Network: Wifi

Location: Estonia

Reproducibility rate: 100%

Steps to reproduce:

1. Go to platform.testlio.com
2. Log in with iAmATester@testlio.com
3. Open the project and then Go to add a new issue
4. Enter all the fields and then add files
5. Remove and then add one more
8. Observe

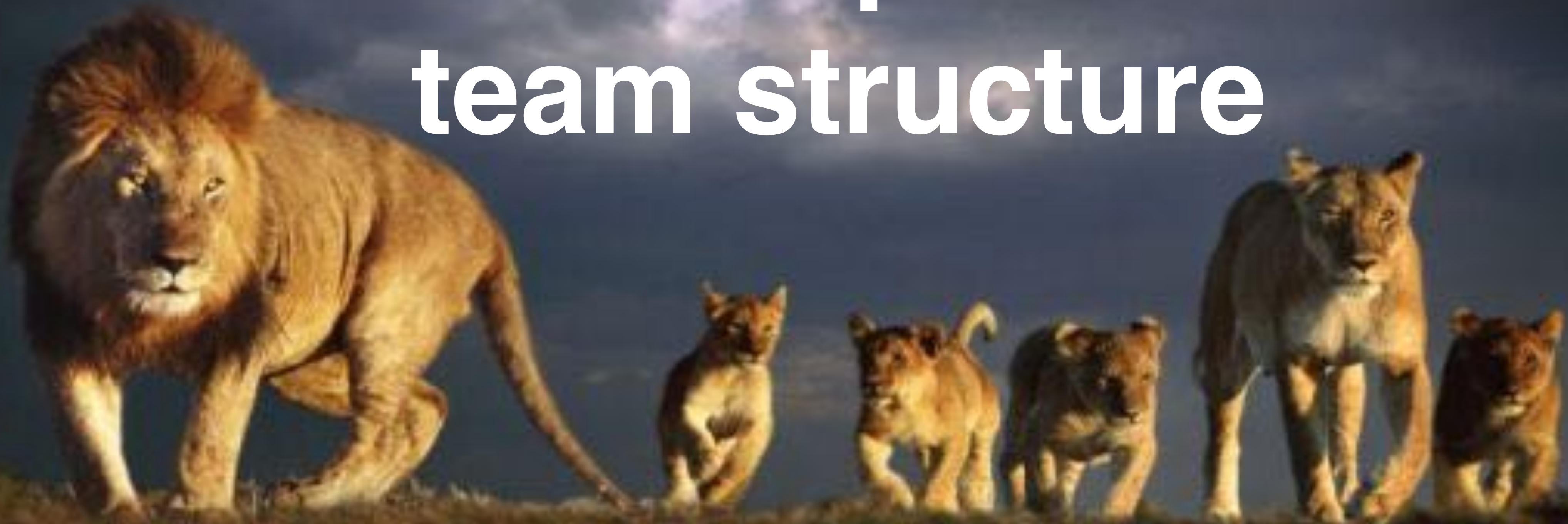
Expected result:

The platform acts correctly

Actual result:

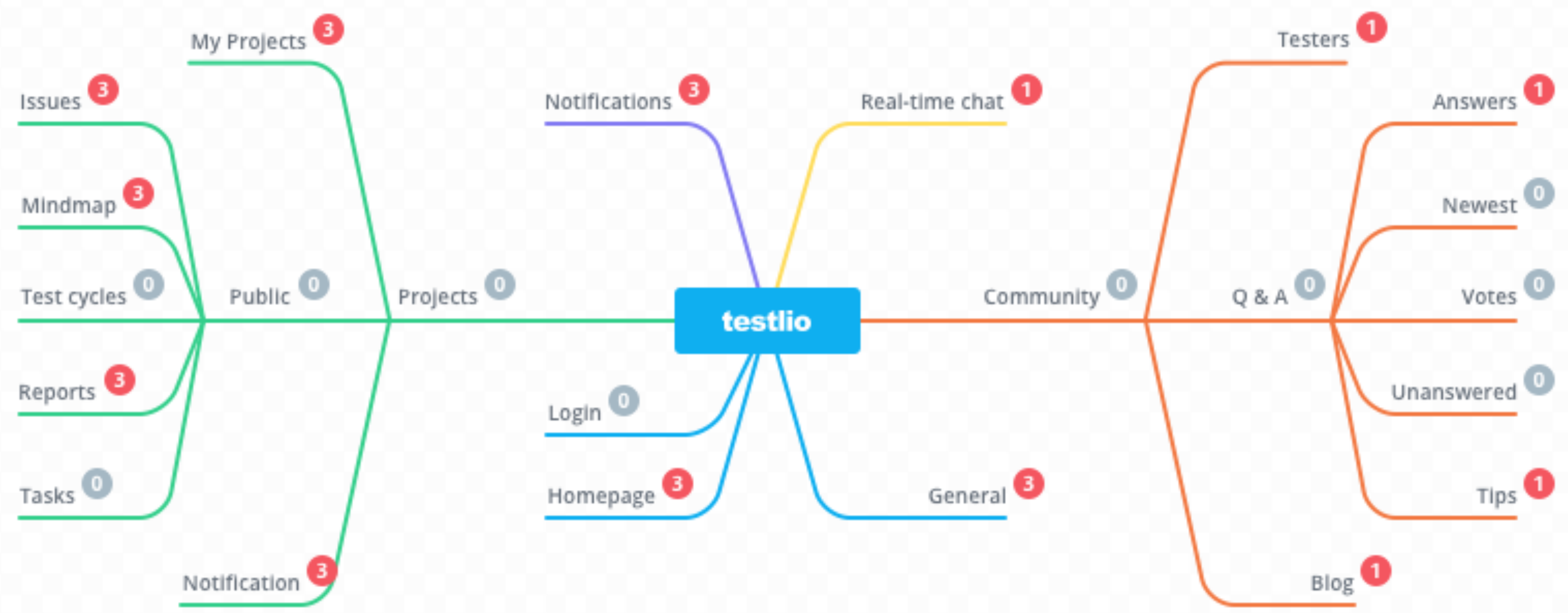
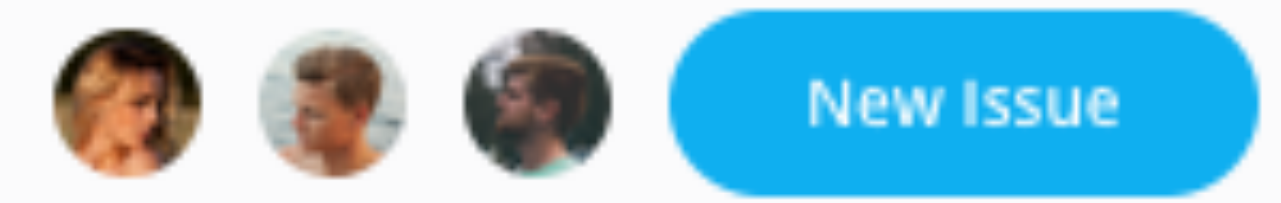
The platform does not act correctly

**There's no "perfect" QA
team structure**

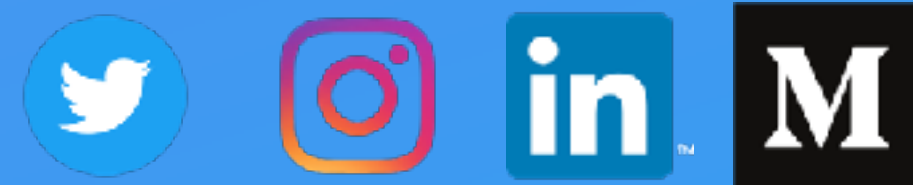




Visual Aids Help Teams Understand Test Cases And Their Structure



Thank you!



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